

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
9/3/11	SERGEY	MATHEW KAZZ	JOE ZAMARL	CYBLO SCK II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRACE BRACE CLEANER	1-2 CANS	SERGEY	5-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO ON SMELL, YES ON CLEANING

## User Comments

WORKED OK, HOWEVER SMELL IS HORRIBLE

## Manager Comments

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
9/3/11	SERGEY	MATHEW KAZZ	JOE ZAMARL	CYBLO SCK II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRACE BRACE CLEANER	1-2 CANS	SERGEY	5-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO ON SMELL, YES ON CLEANING

## User Comments

WORKED OK, HOWEVER SMELL IS HORRIBLE

## Manager Comments



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
9/3/01	SERGEY	MATHEW KAZZ	JOE ZAMARL	CYBRO SCK II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRAND BRAKE CLEANER	1-2 CANS	SERGEY	5-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO ON SMELL, YES ON CLEANING

## User Comments

WORKED OK, HOWEVER SMELL IS HORRIBLE

## Manager Comments

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
8/31/04	SERGE	MATHEW KAZE	JOE ZAMIEL	CYBER SW 11

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CUNK BRAKE CLEANER	1-2 CANS	SERGE	5-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	YES
Would you buy the test product	NO, DIDN'T LIKE THE SMELL
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO ON SMELL, YES ON CLEANING

## User Comments

WORKED WELL ENOUGH, DID NOT LIKE THE SMELL AT ALL

## Manager Comments



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
8/13/04	HOWARD	SAMU TERC	JIM ZAVADZI	CUBAN SEX #1

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CBC BROKLEEN	10-CANS	HOWARD	6-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, BUT DIFFERENT
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

## User Comments

DIDNT CUT GRASS - 8 - DEL AS WELL AS CURRENT  
CLEANER, HAD TO HELP W/ HAND WASH

## Manager Comments

### Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
8/10/84	HOWARD	SAMO TERN	JOHN ZANADEL	CHRYSLER 84122

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAYLEEN	10 CANS	HOWARD	6 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD BUT DIFFERENT
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

**User Comments**

DEPNT LIKE IT ALL THAT WELL, BUT IT WAS  
BAD, NOT AS GOOD AS CURRENT CLEANER, NOT AS DESIREABLE.

**Manager Comments**



# Automotive Aerosol Field Testing Interview

MORGAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
8/2/04	TOM	GARY MORGAN	ERIC ZAVALA	WIPAC 64000 17

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC-CARB	24 CANS SHIP WARE	6-10 MESH	6-10 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES NEEDED TO RINSE OFF WATER
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, OR AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES, IT WAS OK.
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	PROBABLY. WOULD TAKE ADDITIONAL LABOR.

## User Comments

ALSO WORKED EXCELLENT FOR CLEANING THE BATTERY POSTS ON THE CAR.

## Manager Comments

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
9/14/81	RCNC	EDUARDO		CYBER SON II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
SCHEARS	2-CANS	RCNC	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES WAS OK,
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

## User Comments

PRICERS CORRECT BRAKE CLEANER

## Manager Comments



# Automotive Aerosol Field Testing Interview

S.M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
8/2/04	ESMAT	EDUARDO	JOHN ZAVADEL	CHRYSLER SEV II

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Interdye's Brake Cleaner	7-10 CANS	ESMAT	3 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

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Manager Comments

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# Automotive Aerosol Field Testing Interview

S.M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
8/24	NALBONE	EDUARDO	JOHN ZAVARZ	CYBER SOLV 77

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
JOHNSON'S BRAKE PART CLEANER	12 CANS SHOP STOCK	AL. FORDONE	6 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	IF LESS EXPENSIVE
Could you clean adequately if you had only the test product	YES

## User Comments

PREFERRED CYBER SOLV 77 OVER CURRENT BRAKE CLEANER

## Manager Comments



# Automotive Aerosol Field Testing Interview

S.M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
11/13/01	ALFEROME	EDUARDO	JOHN ZAVALLA	General Purpose 11

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRUNSON'S BRASS PART CLEANER	15-CANS SHOP GEAR	ALGEBRA 1	6-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	ABOUT THE VERY LOW COST
Could you clean adequately if you had only the test product	YES

## User Comments

PRETTY GOOD, ALMOST BUT NOT AS GOOD AS BRAKE  
CLEANER

## Manager Comments

# Automotive Aerosol Field Testing Interview

*Big Blue Bus*

Date	User	Owner / Manager	Interviewer	Product I.D.
8/2/09	EMERSON	GERTY	JAN Z.	CPBA SW 12

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AES BRAKE CLEAN	2-CANS	1	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	UNSURE
Could you clean adequately if you had only the test product	YES

## User Comments

*WORKED BETTER THAN RED CYBER SWAY*

## Manager Comments



# **Automotive Aerosol Field Testing Interview**

*Big Pink Bus*

Date	User	Owner / Manager	Interviewer	Product I.D.
8/15/01	BEN	GLTY	Jon Z.	WILSON 824 22

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICAN INDUSTRIAL SUPPLY BRAKE CLEANER	2-CANS	1	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	DONT MAKE THAT DECISION
Could you clean adequately if you had only the test product	YES

**User Comments**

**Manager Comments**

# Automotive Aerosol Field Testing Interview

BIG BLUE BUS

Date	User	Owner / Manager	Interviewer	Product ID.
	R. CERVANTES	2-674	JOY ZAVAREZ	CHRLD SOLN 11

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICAN SUPERIOR SOAPY BRAKE CLEANER	2-4 CANS	ROFUGIA	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES, HIGHWAY. DELIVER WOULD BE BETTER
Did you like the delivery pattern	YES,
Did it dry sufficiently	NO, DRIES TO SLOWLY
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	NOT TERRIBLE
Did you use more volume than your current cleaner	PROBABLY/YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, BUT WOULD TAKE MORE LABOR

## User Comments

Tested on front end spindle, cleaned more grease and  
oil, but required hand wiping, DRIES TO SLOWLY.

## Manager Comments



### Automotive Aerosol Field Testing Interview

*Big Blue Bus*

Date	User	Owner / Manager	Interviewer	Product I.D.
2/3/04	MOJO	GETTY	JOY Z	CYANO SKIN II

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
4'S BRAKE CLEAN	2-3 CANS	NO JO	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	MAYBE A LITTLE, HARD TO TELL
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, NEED MORE TESTING
Could you clean adequately if you had only the test product	YES

**User Comments**

USED ON BRAKE REPAIR FOR GREASE-2-OIL IN PAINT BRACK OF BUS, WOULD BE GENERALLY A.B.P.P.C. NOTES DIDN'T WORK VERY WELL UNTIL THE CAN WAS SHAKEN

**Manager Comments**

# **Automotive Aerosol Field Testing Interview**

#8

*BIG BLUE BUS*

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/09	MOJO	GETTY	JOE Z	CARL SERV II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ATS BRAKE CLEAN	2-3 CANS	MOJO	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO, COULDN'T TELL
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, WOULD NEED MORE TESTING
Could you clean adequately if you had only the test product	YES.

**User Comments**

USED ON BRAKE REPAIR FOR GREASE & OIL TAIL DRUM  
BRAKE OF BUS, CLEANING NOISE FOR THROAT BRAKE FOR  
NOTE: DIDN'T WORK VERY WELL UNTIL THE CAR WAS SHAKEN

**Manager Comments**



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
7/1/04	KEN	MICHAEL HOWARD	JOHN ZAVADIL	Q596 504/ACERON

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		KEN ONLY	2-CMS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	AS GOOD OR BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	DON'T MAKE THAT DECISION
Could you clean adequately if you had only the test product	YES

User Comments

Worked good overall, better than current degreaser

Manager Comments

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/3/04	Joe NILES	John Russell	John Zwart	2596 508/100.0000 TIN 602

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
			1-Can

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	<del>NO</del> YES, ONLY
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE (SEE BELOW)
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

USES PARTS WASHER FOR ALMOST ALL CLEANING. HOWEVER DOES  
CLEAN BRACKET SURFACE W/ AEROSOL. THE TEST PRODUCT LEFT THE  
BRACKET SURFACE TO TRY

## Manager Comments



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
4/3/84	BETANI	JOHN RUSSELL	JOHN ZAVADEL	2590-S-4/K-ETC-001 2590-S-4

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		BREATH CLEAN	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, OK
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES, OK
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

# Automotive Aerosol Field Testing Interview

ARCO STATION SANTA MONICA

Date	User	Owner / Manager	Interviewer	Product I.D.
5/22	BOEY	MARTIN	JOHN ZIMMEL	5-11/100/1000 6-7752

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GENIE BRAKE CLEANER			

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERrible, OVERSPRAY
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

OVERWHELMING ODD, MOST HANDS IN THE AIR, COULD NOT  
USE THE PRODUCT. CLEANING WASN'T VERY GOOD

## Manager Comments